



Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
Mister battery will not charge	1. Battery Adapter is not fully engaged	1. Check that both Charger connections are complete (Mister Port and electric outlet)
	2. Battery is charged but Power Switch is OFF	2. Turn Power Switch to ON position
	3. Power Switch was left on for extended period of time	3. Charge battery for 48 hours or until charger LED is green
	4. None of the above	4. Contact Customer Service at 1-888-9NO-BITE
Mister Battery Level Indicator will not illuminate	1. Power Switch is OFF	1. Check Power Switch is in ON position
	2. Adapter is plugged into unit/electrical outlet	2. Unplug Adapter, Power ON unit, press Battery Level Indicator
	3. None of the above	3. Contact Customer Service at 1-888-9NO-BITE
Mister is not misting when Start Mist button is pushed	1. Power Switch is OFF	1. Check Power Switch is in ON position
	2. Not pressing and holding Start Mist button for 3 seconds	2. Press & Hold Start Mist button for 3 seconds
	3. Mister Battery Level low	3. Check level and charge battery if low (see page 6)
	4. Mister Tank empty	4. Check solution level and Refill Solution Light. Fill Tank if empty.
	5. Battery Adapter is plugged into Mister	5. Remove Battery Charging Adapter
	6. Start Mist button not functioning	6. Activate Mister with Remote Control. Press and hold Remote ON button for one second.
	7. None of the above	7. Contact Customer Service at 1-888-9NO-BITE
Remote Control will not operate Mister	1. Not pressing Remote ON button for at least one second	1. Press and hold the Remote ON button for at least one full second
	2. Remote Control batteries low	2. Replace Remote Control batteries
	3. 'Possible Causes' 3, 4, and 5 in above section	3. Try steps 3, 4, 5 above
	4. Remote Control is not functioning	4. Try activating Mister from the Control Panel
	5. None of the above	5. Contact Customer Service at 1-888-9NO-BITE
Mister is not controlling insects/ mosquitoes	1. Mister is not positioned properly	1. See page 9: Positioning the Mister
	2. Solution is low	2. Check Refill Solution Light on Control Panel. If illuminated see page 7.
	3. Mister concentrate needs to be agitated	3. Gently rock Mister back and forth for approximately 10 seconds (see page 7)
	4. Concentrate and water dilution is incorrect	4. Contact Customer Service at 1-888-9NO-BITE
Only 1 or 2 nozzles are spraying	1. Clogged nozzles	1. See page 11 for Nozzle Cleaning instructions
	2. Clogged tubing	2. Contact Customer Service at 1-888-9NO-BITE
Tank has fluid, but Refill Solution Light is illuminated	1. Mister sensors require reset	1. Turn Mister Power Switch to OFF and then to ON to reset unit
	2. None of the above	2. Contact Customer Service at 1-888-9NO-BITE